

August 28, 2008

Janice L. Grasch  
4608 Lunenburg Drive  
Louisville, KY 40245

Public Service Commission  
211 Sower Boulevard  
PO Box 615  
Frankfort, KY 40601

RECEIVED

SEP - 3 2008

PUBLIC SERVICE  
COMMISSION

To whom it may concern,

On August 21, 2008, I received a notice from LG&E (Louisville Gas and Electric Company) that they had filed on July 29, 2008 with the Public Service Commission to raise the service rates on September 1, 2008. (A copy of the notice is attached.) Basically, they are raising the rates of residential customers by four and a half percent for electric service and by almost six percent for gas service while hardly raising the rates for commercial customers. Seems a little unfair to residential customers.

They are also reducing the time a customer has to pay the bill to ten days. If you will note from my latest bill (attached), that LG&E actually read my meter on August 18, 2008. I did not receive the bill until August 21, 2008. Prior to this change, a customer might have had a whopping **seventeen** days to pay their bill. After this change, we might have **seven** days. **Ten** days difference. Why? What's the big deal with **ten** days? The letter does not address "why."

A couple of other thoughts on this notice. If LG&E filed with a request with the Public Service Commission on July 29, 2008, why was this Notice to Customers sent out so late? It looks like LG&E is trying to avoid any customer feedback to the Commission. Moreover, the change to payment **ten** days after they read the meter seems a bit rushed. Are they not making enough of a profit that they have to make life more difficult for the residential customers? It would have been more considerate if they had informed their customers before or on July 29, 2008 instead of blindsiding us almost a month after they had filed.

Sincerely,



Janice L. Grasch

Attachments: 2

NOTICE TO CUSTOMERS OF  
LOUISVILLE GAS AND ELECTRIC COMPANY

**PLEASE TAKE NOTICE** that on July 29, 2008, Louisville Gas and Electric Company filed with the Kentucky Public Service Commission a request for an adjustment of its electric and gas rates and charges to become effective on and after September 1, 2008.

Louisville Gas and Electric Company proposes the following new electric tariffs and/or charges: Retail Transmission Service Rate RTS, Temporary and/or Seasonal Electric Service Rider TS, Meter Pulse Charge, and Meter Processing Charge; and the following new gas tariffs and/or charges: Distribution Generation Gas Service Rate DGGs.

In addition, Louisville Gas and Electric Company proposes to change the text of the following electric tariffs: Residential Rate RS, Volunteer Fire Department Rate VFD, General Service Rate GS, Large Commercial Rate LC, Large Commercial Time-of-Day Rate LC-TOD, Large Power Industrial Service Rate LP, Large Power Industrial Service Time-of-Day Rate LP-TOD, Large Industrial Time-of-Day Service Rate LI-TOD, Small Time-of-Day Service Rate STOD, Lighting Service Rate LS, Curtailable Service Rider 3 Rate CSR3, Net Metering Service Rate NMS, Excess Facilities Rate EF, Supplemental/Standby Service Rider, Fuel Adjustment Clause FAC, Demand Side Management Cost Recovery Mechanism DSM, and Environmental Cost Recovery Surcharge ECR.

In addition to the foregoing proposed changes in rates and text, LG&E is proposing numerous changes in the terms and conditions of providing electric and gas service to its customers. These changes include, but are not limited to, the scope, applicability of service, and rate structure for each of the rate schedules and classes identified above. The changes also include numerous substantive, form or both changes to the terms and conditions for providing services to every customer class. These changes, if approved, may, among other changes, cause certain customers presently served under the General Service, Small Time-of-Day Service, and Public Lighting classes to be assigned to a more appropriate rate schedule which reflects their load and operating characteristics, nature of the use, quality and quantity of service used, time when used, purpose for which used and other reasonable considerations.

Louisville Gas and Electric Company proposes to change the text of the following gas tariffs: Residential Gas Service Rate RGS, Volunteer Fire Department Rate VFD, Firm Commercial Gas Service Rate CGS, Firm Industrial Gas Service Rate IGS, As-Available Gas Service Rate AAGS, Gas Transportation Service/Standby Rate TS, Firm Transportation Service (Non-Standby) Rate FT, Excess Facilities EF, Demand Side Management Cost Recovery Mechanism DSM, Franchise Fee, and the Terms and Conditions.

With this filing, LG&E proposes to require bills to be paid within ten (10) days from the date of the bill. The Late Payment Charge, however, will not be applied unless the bill is paid more than five (5) days after the bill due date as is the current practice. The Late Payment Charge will be 5% of a bill's net charges (including net minimum bills when applicable) for the following electric rate schedules: Rate RS, Rate VFD, and Rate GS; and for the following gas rate schedules: Rate RGS, Rate VFD, Rate CGS, and Rate IGS. The Late Payment Charge will be 1% of a bill's net charges (including net minimum bills when applicable) for the following electric rate schedules: Rate CPS, Rate IPS, Rate CTOD, Rate ITOD, Rate RTS, and Rate IS; and for the following gas rate schedule: Rate AAGS.

Copies of the proposed tariffs containing text changes may be obtained by contacting Lonnie E. Bellar, Louisville Gas and Electric Company at P. O. Box 32010, Louisville, Kentucky, 502-627-4830.

The foregoing rates reflect a proposed annual increase in electric revenues of approximately 1.9% and gas revenues of approximately 4.5% to Louisville Gas and Electric Company.

The estimated amount of the annual increase, or decrease, per electric customer class is as follows: Residential: \$13,673,276, 4.47%; General Service: \$228,601, 0.20%; Large Commercial: \$0, 0%; Small Time-of-Day Service: \$333,201, 6.20%; Large Commercial Time of Day: \$0, 0%; Industrial: \$0, 0%; Industrial Time of Day: \$(8,461), (0.01%); Lighting: \$670,819, 4.54%.



an e-on company

Telephone Payments: (800) 780-9723  
Power Outage Reporting: (502) 589-3500  
www.eon-us.com

09/05/08

\$68.80

Looking for an easy way to help the environment? Reduce the amount of paper you receive each month by enrolling in LGE BillMail. Visit us at [www.eon-us.com](http://www.eon-us.com) and sign up today, and we will send your future bills by e-mail.

### ACCOUNT INFORMATION

**Account Number:**  
**Account Name:** JANICE E GRASCH  
**Service Address:** 4608 Lunenburg Dr  
**Next Read Date:** 09/17/08

### BILLING SUMMARY

Previous Balance	68.88
Payment as of 08/19	(72.57)
Balance as of 08/19	(3.69)
Electric Charges	57.66
Gas Charges	19.83
Utility Charges as of 08/19	77.49
Other Charges	(5.00)
<b>Total Amount Due</b>	<b>68.80</b>

Averages for Billing Period	This Year	Last Year
Average Temperature	79°	83°
Number of Days Billed	31	30
Electric/kwh per day	24.2	39.2
Gas/ccf per day	0.2	0.2

### ELECTRIC CHARGES

**Rate Type: ELECTRIC RESIDENTIAL**

Customer Charge	5.00
Energy Charge	48.22
<b>Other Charges For Above Rates</b>	
Electric Fuel Adjustment (\$ .00355 x 753 kwh)	2.67
Electric Residential DSM (\$ .00260 x 753 kwh)	1.96
Environmental Surcharge (1.020% x \$57.85)	0.59
Merger Surcredit (1.499% CR x \$58.44)	-0.88
Home Energy Assistance Fund Charge	0.10
<b>Total Electric Charges</b>	<b>\$57.66</b>

**Meter Reading Information**

Meter # 402545	
Actual Reading on 08/18	78291
Previous Reading on 07/18	<u>77538</u>
<b>Current kwh Usage</b>	<b>753</b>
Meter Multiplier	<u>1</u>
<b>Metered kwh Usage</b>	<b>753</b>

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

**PLEASE RETURN THIS PORTION WITH YOUR PAYMENT**

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due After Due Date	Winter Help Donation	Amount Enclosed
	09/05/08	\$68.80	\$72.67		\$

Home Phone (502) 426-9420

OFFICE USE ONLY: 00  
C12, R0200, G999999  
P68.88



PO BOX 537108  
ATLANTA, GA 30353-7108

Check here if plan(s) requested on back of stub

#BWNGGLS  
#7000307877001 0 2#  
110010192 01 AV 0.324  
JANICE E GRASCH  
4608 LUNENBURG DR  
LOUISVILLE KY 40245-1821



PRINTED ON RECYCLED PAPER  
Rev. 08.07.31

Service Address: 4608 Lunenburg Dr